



Hot Topics in Canada

KommITS International
Conference 2011

Agenda

- Who are we and where are we from
- Shared Services, BizPAL
- Asset Management
- Questions



MISA/ASIM Canada

- Made up of 5 chapters
- Representing Local Government IT across Canada
- Promotes development of Municipal Services and Shared Services
- Promotes IT Cooperation among other levels of government



Geography

- Canada has 33 Million people
- 9.9 Million square km. (Sweden 449964)
- 2 Official languages, English and French
- Windsor is the most southern city in Canada
- Not all ice and snow



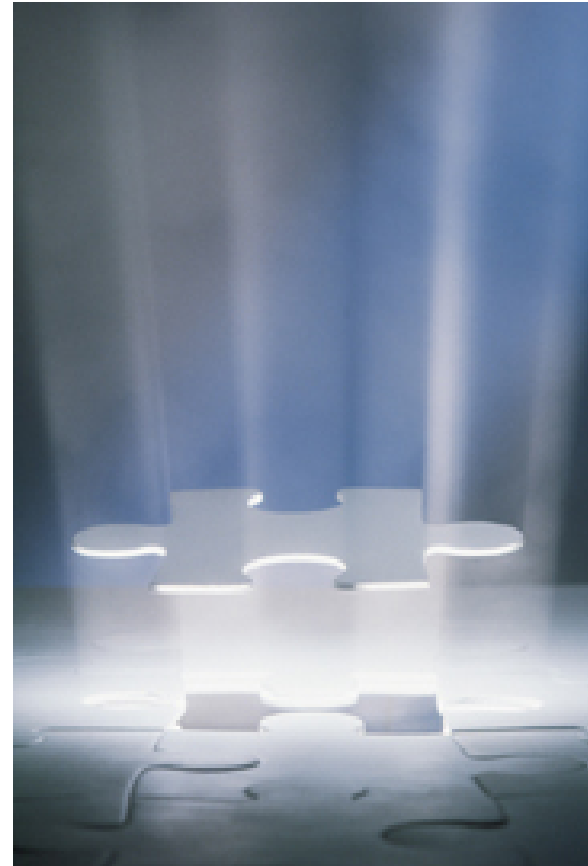
Shared Service Problem

- Imagine...You are starting a full service restaurant in Windsor, Ontario, Canada
- What level of government?
- What permits and licences will you need?
- Where will you find these forms?
- How will you apply?



BizPaL to the Rescue

- Used by 80 cities
- OnLine tool to help reduce the confusion
- One stop shop for answers
- Customer doesn't have to worry about what level of government to ask
- Covers all 3 levels of government



BizPaL to the Rescue

- Customer answers a series of questions about the business
- Receive a step by step report of approvals needed
- Clearly indicates where to go for each and in what order
- Open for business



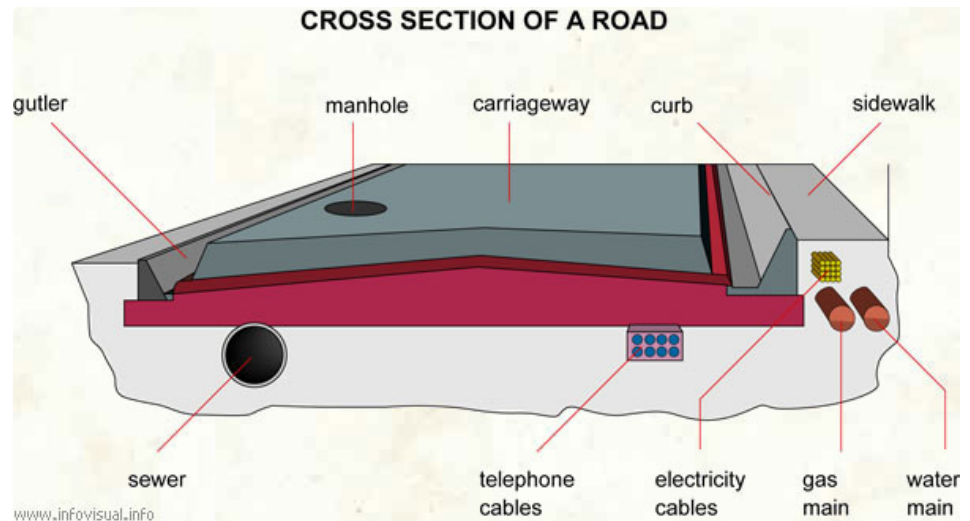
BizPal Next Steps

- Integrate with backend processes
- Online transaction processing
- Online submission of forms and documents



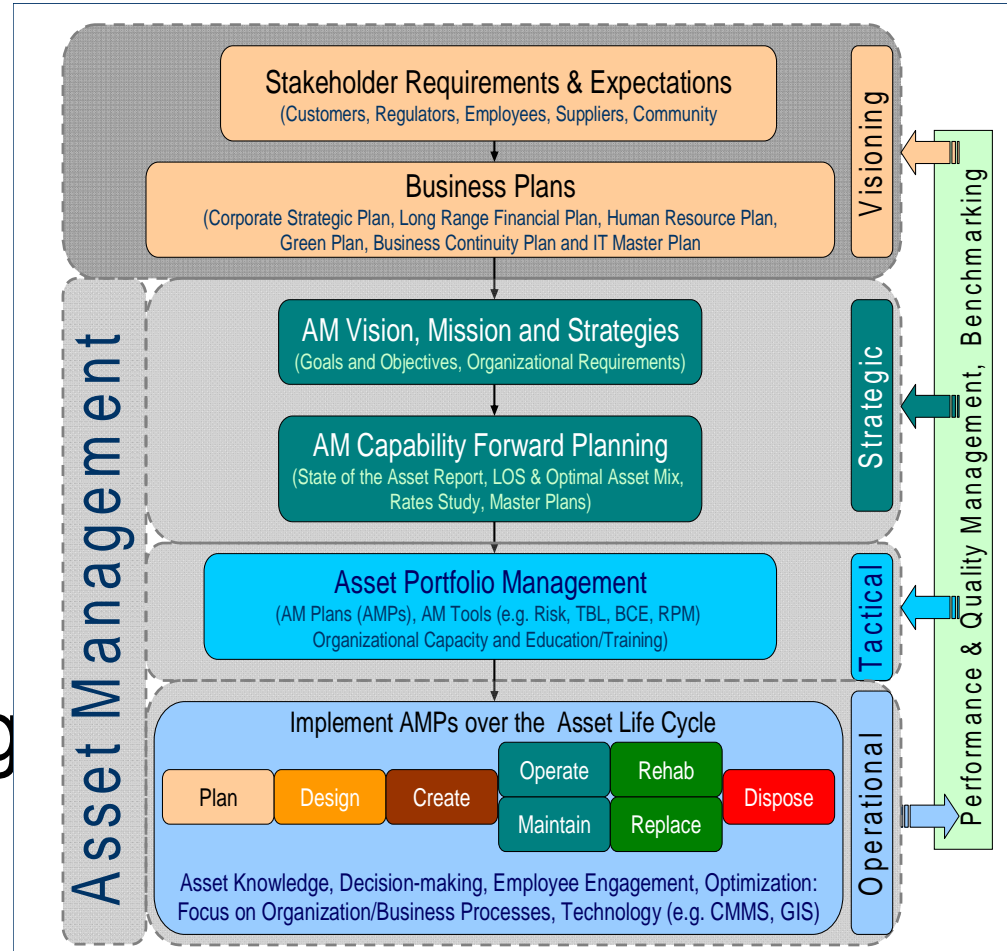
Asset Management

- New Accounting Rules
- All Assets now have to be accounted
- Historical value, replacement costs, depreciation, etc.
- Includes roads, sewers, parks, trees, buildings, IT, etc.



Asset Management

- Opportunity to improve Asset practices
- Establish Level of Service for Each Asset
- Common reporting process for all assets



Questions

